Sullivan
TECHNOLOGY SOLUTIONS

YOUR FIRST STEP

Get a clear view of your SALTO system.

We will review your doors, platform, current concerns, and operating priorities - then recommend one clear monthly plan.

SCAN TO EXPLORE

SALTO System Care

and request your free review

310-331-2425

info@sullivantechsolutions.com

sullivantechsolutions.com

Sullivan Technology Solutions

915 Wilshire Blvd, 7th Floor

Los Angeles, CA 90017

STS System Care is separate from manufacturer and national-account service plans. IWG locations with overlapping coverage are not eligible unless separately authorized.

THE SUBSCRIBER ADVANTAGE

Save more. Get help faster.

UP TO 25%

preferred savings

on eligible labor, remote support, and qualifying STS-supplied products.

ADVANCED REPLACEMENT

Order first. Pay later.

Approved replacement equipment can be ordered without the prepayment required from standard non-subscribers.

FOUNDING SUBSCRIBER OFFER

1. **Complimentary system review**
2. **Waived enrollment fee**
3. **First month included**
4. **12-month rate protection**

Advanced Replacement requires approval, an account in good standing, and plan eligibility. Limited introductory availability for eligible direct STS customers.

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SALTO 2024 BREAKOUT PARTNER



SALTO SYSTEM CARE

Your SALTO system shouldn't only get attention when something fails.

Monthly maintenance and expert support

Plans starting at $299/month

>

REACTIVE ACCESS SUPPORT COSTS MORE

A small alert can become a big operational problem.

+ **Offline lock**

Guest, resident, or member access is interrupted.

+ **Low batteries**

Planned maintenance becomes an emergency call.

+ **Credential failure**

Your team loses time guessing at the cause.

+ **Unprepared dispatch**

A technician arrives without the right diagnosis.

System Care creates a steady rhythm of review, support, and planning before the next problem becomes urgent.

MONITOR. MAINTAIN. SAVE.

A better operating rhythm for access.

01 **Expedited support**

Subscribers move to the front of the support workflow for faster triage, remote troubleshooting, and coordination.

02 **Preferred savings**

Save up to 25% on eligible labor, remote support, and qualifying STS-supplied products.

03 **Advanced Replacement**

When approved equipment fails, we can order the replacement before payment instead of waiting for prepayment.

DESIGNED FOR

Hotels | Multifamily | Flex Office

HOW PROBLEMS GET SOLVED

Evidence first. Action second.

Lock goes offline

Review status, audit events, gateway communication, and network conditions.

Faster diagnosis. Fewer visits.

Battery alerts stack up

Organize a prioritized replacement list so the right openings are addressed first.

Planned work instead of lockouts.

Credential stops working

Check access level, schedule, lock update, and software configuration remotely.

Many issues resolved remotely.

START WITH A COMPLIMENTARY REVIEW

Let’s protect every opening.